

Privacy Policy

Kingston Technology International Ltd is part of Kingston Corp. group which includes Kingston entities around the world.

This Privacy Policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

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What data do we collect?

Kingston collects the following data:

- Personal Identification Information (name, email address, phone number, etc.)

How do we collect data?

You directly provide Kingston with all of the data we collect. We collect data and process data when you:

- Login and raise a request on our site.

Kingston may also receive your data indirectly from the following sources:

- While raising request on behalf of end customer

How will we use data?

Kingston collects data so that we can:

- Process your requests;
- Manage your account authorisation;
- Email you with process notifications/updates.

How do we store data?

Kingston securely stores data at our facility in Ireland. The level of security of data stored is in line with GSPR regulation as well as ISO27001.

Kingston will keep personal information (name, address, phone number and email address of end customer) for 6 months. Once this time period has expired, data will be automatically anonymised.

What are your data protection rights?

Kingston would like to make sure you are fully aware of all of your data protection rights.

Every user is entitled to the following:

The right of access – You have the right to request Kingston for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Kingston correct any information you believe is inaccurate. You also have the right to request Kingston to complete information you believe is incomplete.

The right to erasure – You have the right to request that Kingston erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Kingston restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Kingston's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Kingston transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: dataprotection@kingston.ie

What are cookies?

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org

How do we use cookies?

Kingston only uses cookies to allow you to login, logout and access a variety of applications during your session.

What types of cookies do we use?

There are a number of different types of cookies, however, our website only uses:

- ❖ **Functionality** – Kingston uses one cookie so that we can recognise you on our website and allow login. This cookie expires once the session is ended.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, once cookies are removed, you will be automatically logged out of our website.

Privacy policies of other websites

Our privacy policy applies only to our website, so if you [access](#) another website, you should read their privacy policy.

Changes to our privacy policy

Kingston keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 25/03/2021.

How to contact us

If you have any questions about Kingston's privacy policy, the data we hold, or you would like to exercise one of your data rights, please do not hesitate to email us at:

dataprotection@kingston.ie

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Kingston has not addressed your concerns in a satisfactory manner, you may contact the Information Commissioner's Office.

<https://www.dataprotection.ie/en/contact/how-contact-us>